

The IISSM News

The International Institute of Security and Safety Management



Editorial

Dear Readers,

Greetings to you all!

Like every year, we say Goodbye to 2022 and welcome to 2023. This year has been different and certainly much better than the previous year 2021. In fact, 2021 was the year of personal loss for many due to Corona. And we thought that we have left the bad times far behind and moved ahead in life but recent news about break out of new variant of Corona in China is a bolt from the blue. While some of the countries like Japan, USA, Brazil has reported numerous cases of BF.7 variant but I am pretty sure that days are not far that the world may see another repeat of 2021. Although, we are pretty sure that India will be able to withstand the onslaught as far as vaccination statistics goes in terms of double doses and Booster doses are concerned but many countries are too not well prepared. Experts are suggesting the government to release Nasal Vaccine of Biotech in mass scale so that it is easily administered at every level faster. Some of the state governments are going to start Door to Door vaccination campaign. In addition, stock taking of beds in hospitals, medicines, Oxygen cylinders and associated logistics are in place. Certainly these are good signs in terms of preparations, but will it be enough, too much or too little, time will tell.

Although, Corona meters had cooled down but the temperatures at the northern Europe had been very hot and does not seem to cooling down in near future. The gloom and heavy shadow of Russia-Ukraine War is still hanging at large across the continents. This has become almost a war of personality between the two parties and at least one party is being used as a proxy. Despite all know the cost of War, yet things are far from resolution. Each one of us understand the Sovereignty, Security and Safety of a nation is very dear and important component of a nation state, but the same can be achieved through low cost options, like diplomacy, economic co-operation and business. This may not be successful some

times and therefore every nation has an army to protect its borders from enemy aggression. In the present context, we see that Ukraine has lost almost everything that it could boast of prior to the war and by the time the War is over, what will be left is a matter of conjecture only. Possibly, rebuilding will take two decades or even more, it may surpass the level of its past devastation but the scar will remain forever!

Coming back to global celebrations due to World Cup Football Tournament, hosted by Qatar. Although, initial news were disheartening as many were saying that decision of FIFA was manipulated by Qatar to host the Game. Finally, those negativities died down as soon as whistle was blown and first ball was kicked off. This carnival ended with the wining of Championship by Argentina. It was an event worth the money and time that were invested. Although, Messi and his team clinched the trophy but Mbappe can also be said they were not the loser either. They were certainly outplayed by Argentinians till almost 80th minute of the game but then France came back with classy finish at 3-3 when the final whistle was blown at the end of extended period. What was more spectacular was the shoot out rounds, it appeared that none of the teams are going to make it and they should toss it for deciding the Loser, because to me none were! But the Lady Luck was smiled on Argentina and Messi who took the Cup home. This tournament will be remembered for crowning of great player Messi, who will be seen on the side lines either as a coach, mentor or may be an expert commentator in the next World up. Good thing is that we will see Mbappe and others like Neymar in action.

At the end, we wish you a Great Year Ahead.

Jai Hind!
Col (Dr.) MP Sen

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Successful Culmination of 32nd IISSM Annual Global Conclave

The IISSM's Annual Global Conclave, the 32nd, was organised on **18-19 Nov 2022**. This year too, the Conclave was to be held on the virtual platform, but improved conditions of Covid-19 motivated us to organise in the Physical mode too. Thus the decision was taken to hold it on a hybrid mode so that larger audience can get the benefits specially who could not travel to Delhi on those days. The venue for the Physical conduct was Hotel Crowne Plaza, Okhla, Phase 1, New Delhi, India.

The over arching theme for the conclave is **"Security, Safety and Loss Prevention : Enablers to the Nation Building"**. There were four Keynote addresses and four Panel discussions each.

The Inauguration Ceremony commenced with the National Anthem and the traditional lighting of the lamp. Mr. S K Sharma extended a hearty welcome to all the guests, speakers, delegates, and other dignitaries for attending the Conclave. He appreciated the efforts of the team IISSM for Inviting the best of minds across the globe and expressed his best wishes for the grand success of the deliberations which were to be conducted over the next two days.



(Mr. R K Sinha, Former MP (Rajya Sabha) and Executive Chairman-IISSM, and Mr. S K Sharma, Former Director General, NCRB & Chairman-IISSM are lighting the Lamp at the Inaugural function)

Thereafter, Mr. R K Sinha gave an insight into the genesis leading to the establishment of IISSM. He enumerated the role of IISSM and thanked the Late Mr. K N Prasad, Padma Shri for his guidance in establishing IISSM and seeing it through its primitive years. He highlighted the following aspects:-

a)The need to promote growth, in as much as to understand the problem and thereafter, find workable solutions

b) IISSM in its last 32 years has trained thousands of professionals and continues to do so to enable professionals benefiting from these Training Programmes to enable them to carry out their job in a better way.

Mr. Rajan Medhekar, IPS (Retd.), former DG, NSG and currently the DG, IISSM proposed a Vote of Thanks, thanking Mr. R K Sinha for sparing his valuable time despite a very heavy official schedule to inaugurate IISSM's 32nd Annual Global Conclave 2022 at the Crowne Plaza and on the Virtual Platform. He also thanked all the dignitaries and delegates for their support.

This was followed by the Keynote Address by Mr. PM Heblikar, Director, Maxgrid Securicor (India) Limited and former Special Secretary, Government of India on the topic "Role of Security, Safety and Loss Prevention in Nation Building". He highlighted the need for viewing security at a macro level and not through a narrow prism. In addition, the new normal as an outcome of the Corona Virus Pandemic 2019 and the recent Russian-Ukraine war affecting global security. Thereby, highlighting the need for the Private Security Industries to shoulder additional responsibilities for better security, safety, and loss prevention.



(First Panel: in progress - 3 Panel speakers online)

The Second Keynote address was delivered by Mr. D C Pathak (IPS), (Retd); Former Director, Intelligence Bureau on – "Understanding Security, Safety and Loss Prevention" at 4 pm. He highlighted that technology should be taken as a force multiplier, since, information needs to be protected. He mentioned that approximately two-thirds of information breaches were due to the involvement of insiders.



(Mr PM Heblikar delivering Keynote Address online)

This was followed by a Panel discussion on "Role of Security, Safety and Loss Prevention in National Growth", Moderated by Mr. Shankar Subramnian with 4 eminent Panelists. The Panel Member highlighted that security and safety must lie at the heart of a Nation to ensure prosperity. There was a need for involving the citizens in more activities for supporting the Government and other agencies in ensuring a safe and secure ecosystem.



(Mr D C Pathak being felicitated by Mr R K Medhekar)

This was followed by a panel discussion on the "Role of Security, Safety and Loss Prevention in National Growth", moderated by Col (Dr.) Inderjit Singh. The Panelists highlighted how digital transformation had changed the concept of security, wherein, the Army does not have to physically invade countries, thereby, shifting the battlefields down to mobile phones and the virtual arena. It was necessary to analyze and continually review the aspects of technology being used is safe. This marked the end of proceeding for Day One.



(Panel 2 is in progress - 3 Panel speakers online from Australia and Nigeria)

DAY 2

The IISSM Annual Global Conclave, second day, 19th November 2022 commenced with the keynote address by Mr. Jason L Brown, National Director, Thales, Australia & New Zealand. It was conducted online with live streaming at the Crowne Plaza, Okhla, the physical conduct venue of the conclave. Mr. Jason L Brown highlighted the strategy that needed to be developed, keeping in mind the relationship that a country is maintaining with the world. In addition, he highlighted the threats that have existed or can come to the fore in the future and the impacts that this would have on the businesses and the business environment.



(Mr Jason Brown delivering Keynote address online)

The keynote address was followed by a product presentation by Mr. Pushkar Gokhale, VP & Business Head, Godrej Security Solutions. He highlighted how his company was developing solutions in consultation with the customers for example a fogging system to blind burglars had been developed by Godrej Security Solutions to counter the burglary threat.

The product presentation was followed by a panel discussion on “Cyber Security, Robotics and Drones in Security, Safety and Loss Prevention” moderated by Dr. MJ Shankar Raman, IIT Madras. The panel highlighted the need to cater to future threats and the technology required to be developed as countermeasures to defeat those threats. In addition, the scope and threats from drones, the use of artificial intelligence, and possible countermeasures were discussed.



(Panel 3: in progress - 2 Speakers online)

On 19th November, Post lunch the conclave commenced at 1500 hours with the keynote address by Mr. David Cavanagh, Managing Director, Integrated Energy Private Limited and Chief Hydrogen Officer, Hydrogen West, Australia.

His address from Australia was telecast live at hotel Crowne Plaza, New Delhi. Some of the aspects highlighted related to how to improve the efficiency in the functioning of smart cities. He highlighted the strategies and technologies required to improve the functioning of smart cities by using the internet of things and artificial intelligence technologies.

The keynote address was followed by the fourth Panel, which discussed “Management of Security, Safety and Loss Prevention in Smart Cities; Strengths, Weaknesses, Opportunities and Threats”, moderated by Col Sumit Monga, Lenovo. The Panelists highlighted that the culture of working in silos needs to be shed and stressed the need for integration of all the systems and



(Keynote Address by Mr. David Cavanagh)

services to draw maximum benefits. In addition, the need to balance between the opportunities and threats, viz-a-viz the privacy aspects must be done.

The Valediction Ceremony of the 32nd IISSM Annual Global Conclave was done by Mr. R K Sinha, Former MP (Rajya Sabha) and Executive Chairman-IISSM. Mr. R K Sinha mentioned that this Conclave was conducted in the hybrid mode on an experimental basis. This experiment was found to be successful, since, in addition to the participants who were present physically,



(Panel 4: in progress - 2 speakers online)

lots of participants had joined in the virtual mode. During the last two days, it was very pleasing to note the interaction between the Panelists and participants. The question-answer sessions, after all the Panel Discussions

were very interesting and invigorating. He mentioned that despite tremendous leaps made by technology, the human element would continue to stay in the field of security, safety, and loss prevention.



(Mr. GB Singh addressing the participants during Valediction Ceremony)

Thereafter, a vote of thanks was proposed by DG-IISSM and the Conclave came to a close with the playing of the National Anthem.



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(From the IISSM Alumni)

Security and Loss Prevention in Steel Industry: An Enabler to Nation Building

(Vijay Sindhu, CSP (VC) Dec 2022 Batch)

Introduction

1. As per open-source information, historically India had been the using Steel from long time and in modern days production of Steel in India goes back to 1800BC. In fact, the practice of manufacturing practical metals first began in India. Archaeological sites in India, such as Malhar, Dadupur, Raja Nala Ka Tila, and Lahuradewa in the state of Northern India show iron implements in the period between 1800 BCE-1200 BCE. Whereas in modern era, steelmaking in India began with the setting of the first blast furnace of India at Kulti in 1870 and production began in 1874, which was set up by Bengal Iron Works. While first modern steel manufacturing plant was set up at the Gun & Shell Factory (GSF), in 1901, and along with the Metal & Steel Factory (MSF), at Calcutta. Actually, these developments were all due to establishment of Coal Mining in India way back in late 18th century which eliminated the need for approximately 14.5 ton of charcoal to be created to smelt each ton of iron, and offering a source of power for the trains and riverboats used to carry the ores and smelted metals. The Tata Iron and Steel Company (TISCO) was established by Dorabji Tata in 1907, as part of his father's conglomerate. By 1939 it operated the largest steel plant in the British Empire and accounted for a significant proportion of the 2 million tons of pig iron and 1.13 of steel produced annually.

2. As of October 2021, India was the world's second-largest producer of crude steel. In FY22 (till January), the production of crude steel and finished steel stood at 98.39 MT and 92.82 MT, respectively. With the liberal policies of the government of India, further growth is expected and will continue to remain no 2 in the world of steel production. But all these successes can't be without any problem. Like any other industry, this industry also faces lot of challenges, security is one of them. In this paper, I shall discuss some salient aspects of

the security challenges faced by the Security teams in the operational steel plants.

Security and Loss Prevention

3. We all understand that Industrial Security is used to protect industrial machines and plants against unauthorized access, sabotage, and malicious manipulation. Establishing of security measures at a particular location depends upon various dynamic factors. Manufacturing companies have a lot to consider when it comes to physical security. Not only do they have to think about protecting the people working in the facility and the products that they are producing but also their customer and employee information, financial records, product information/trade secrets, and much more. As manufacturing becomes increasingly connected and complex, it's vital that manufacturers adopt more modern security practices that go beyond a traditional perimeter security approach.

4. Before moving ahead, we must be aware about the critical areas of the steel plant, which are as follows: -

- a) Blast Furnace and other hot metal areas
- b) Route of train carrying Liquid Iron to finish product lines
- c) Raw material handling area
- d) Sinter and the feeder route
- e) Power plant
- f) Coke Oven and Coal store
- g) Finished product mills
- h) Secondary product lines
- i) Oxygen Plant
- j) Electric sub stations
- k) Warehouses of different types (Raw material, Finished Products and Secondary sales etc)

5. Following are the challenges which are being faced by the security team in a steel plant on daily basis: -

a) **Theft Cases.** Since all the raw material and Iron has value, theft cases increase exponentially. Nearby local villagers take advantage of porous boundary and will tie-up with insiders, always are on look out to pick up anything which they think will fetch some money. Normally, local thieves are always on look out for anything related with copper.

b) **Material movement.** In a medium sized plant, on an average, there is a movement of 1000 heavy vehicles, few carrying raw material and few with finished products.

c) **Truck Drivers.** maximum of them are gentle and busy in their tasks but a lot of them resort to stealing of products by making changes in the structure of the trailer or body.

d) **TAT timing.** A huge responsibility lies for security to reduce the TAT timing of the trucks.

e) **Traffic Management.** As the task and commitment is increasing day by day, there is always a pressure to increase the flow of traffic and with restriction of 16Kmph, it becomes very hectic and it consumes more manpower for the management traffic inside the plant, which is heavily dependent on loading and offloading capacity of the plant.

f) **BP Management.** Despite having big companies to provide manpower for security duties, BP end up in providing what is available in the market at cheapest rate rather than well trained guards due to budget constraints.

g) **Access Control and Visitor access system.** All these systems must be user friendly rather than meeting the needs. Security teams faces a lot of challenges especially when there is a network break down due to various reasons.

h) **Coordination with CSR and PR Team.** To handle the security at various functions undertaken by CSR team, there is need of dedicated team, which provide security as well as security to Executives during these events.

i) **Local Unrest.** Almost everyday there will be situations of road blockage and agitation for the needs of various demands.

Local politicians play the role of igniters and make these small agitations as big law and order situations. To ensure business continuity, security team always remains in line of fire.

j) **Incident Management.** Incase of mishap, taking the injured to nearby hospital or to the designated hospital remains with security.

6. To handle all these events along with training of all personnel, CSO or Head Security must ensure that he has a team which has expertise in all areas. Following the experts, a CSO must have in his team: -

a) Accounts Expert (For processing of various invoices, wage sheets and other accounts related tasks).

b) Vigilance Expert (He must be a local person, having understanding of area, local politician and villagers).

c) IT expert must be there to ensure the physical protection of IT assets and must be able to advise as per threat perception

d) Must have a team of ESMs to handle any event or incident in a professional way.

Conclusion

7. Demand of Steel is increasing day by day and all plants are expanding to meet the vision of Government of India of 300MT production to become world leader. A thorough preparation is needed in advance by security professionals to meet all security challenges with the help of proper dovetailing of technology and guards.

(About the Author: Vijay Sindhu has been a professional soldier of Indian Air Force. Post his military career he has been with the Steel and Mining Industry and presently serving Vedanta Group in Bokaro, Jharkhand)



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COURSE REPORT

Certified Security Practitioners' Course (VC) (10-11 & 17-18 Dec 2022)



The Certified Security Practitioner Course has been conducted by IISSM (10-11 & 17-18 Dec 2022 Weekend Course) on virtual platform. The participants were from Bokaro, Ranchi, Coimbatore and Kolkata.

The sessions covered the topics like Concepts Corporate security, Fire safety Management, Risk Management, Disaster Risk Management, Fire Safety Management and Evacuation (National Building Code and NFPA Standards), IEDs and Bomb threat handling, Technological Application in Security Management, Bank, Hotel, Mall and Hospital Security, Incidence Response System & Crisis Management Framework, Corporate Vigilance - Overview & Preventive Aspects, Arms Act and Arms Licensing, , PSAR Act - 2005 - Need for review, Executive Protection and Role of PSOs, Cyber Security & Data Protection, and Business Continuity Planning. In addition, a Class Room Crisis Simulation Exercise, on Flood Situation Management was conducted which was highly appreciated.

The Faculty Members who conducted the Course were:

Brig A K Pathak (Retd) & Col (Dr.) M P Sen (Retd): IISSM Faculties

Brig (Dr.) VK Dutta (Retd) and Col Gopal Verma (Retd) : Guest Faculties

Quotes from Participants on Overall Assessment of the Course are mentioned below:-



**Wg Cdr Vijay Sindhu (Retd),
Chief Security Officer, ESL Steel
Limited (Vedanta Group),
Jharkhand**

“All topics are relevant to the corporate and in time frame. Time allotted to the course fits

the bill,....”



**Ms Ankita Dubey, Associate
Officer - Security, ESL Steel
Limited (Vedanta Group),
Jharkhand**

“The course was valuable and provided us gist of every aspect. A very nice program covering

all the aspects of Security”.



**Mr. Mohana Krishnan Nair, Chief
Security and Safety manager,
India land Tech Park, Kerala**

“Many concepts like X ray handling were very useful...a Very Good Program”

2 - 4 February, 2023
1000 - 1700 hrs. (Weekdays Course)
Virtual Class

Fee : Rs.15,000/-
plus 18% GST applicable

Fire Safety Management Course

Contact

Ms. Rajshri Kumari on 9999211650 and
Mr. Vinod Rawat on 9582026101

WHO SHOULD ATTEND ?

The course is mandatory for security and compliance officers, Fire fighting staff, Industrial Supervisors, Plant Managers and those responsible for framing, disseminating and executing Fire plan in Industries, Hospital, Hotels, Corporate and other Business houses.

OBJECTIVES :

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COURSE DIRECTOR

Brig (Retd) A K Pathak CSP, CDM & BCP, CFMS was commissioned into the Armoured Corps of the Indian Army in 1974. Had the opportunity to impart training to Post-graduate & Under graduate participants at two Army Schools of Instruction. Retired after over 35 yrs of service in the Army. **Presently, Dy Director General - Academics and Faculty at IISSM.**

COURSE CONTENTS

- **Fire Safety - General Aspects.**
- **Guidelines for fire Safety - Fire Safety Act and National Building Code, 2005/2016 and NFPA standards.**
- **Vulnerability Analysis and Integrated Fire Safety Plan**
- **Disaster Risk Management and Business Continuity Planning.**
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(Virtual Class)

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1000-1700 hrs.

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- All PSOs.
- Senior Managers looking after VIP Protection.

General

Today due to fast changing technology, Security risk for the high net worth people, business leaders and others may feel that there is a need to have personal security professionals who are not only trained in defensive skills but also agile enough to adapt to the new challenges. Thus manpower intensive is also need to be suitably upgraded for giving all-round protection but also in a position to save the Principle, whom they guard.

Description

The Security Professionals are required to address various types of issues in day to day life. To help address the ever increasing security challenges, newer technologies are being inducted regularly to augment the Security efforts in the field of VIP/Executive protection. Because of these changes in the field, Personal Security Officers need to refresh their knowledge on the current risks, evolving threat perceptions and the methodologies to mitigate these risks and to use latest techniques in response management. IISSM has, therefore, launched a custom-designed training capsule course to meet these requirements.

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- Risk Management in the changed environment.
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6. Technology in Security & Safety Management - Access Control Systems, CCTV and its Usefulness, Biometric Devices in use, RFID and Its Optimal use,
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8. Useful Dos and Don'ts in Safety Management.

Course Director:

Brig (Retd) A K Pathak CSP, CDM &BCP, CFMS was commissioned into the Armoured Corps of the Indian Army in 1974. During service held various Command, Staff and Instructional appointments. Had the opportunity to impart training to Post-graduate & Under graduate participants at two Army Schools of Instruction. Retired after over 35 yrs of service in the Army.

Post retirement has been General Manager Security in the Paper Industry. Presently employed as Faculty at IISSM.

Course Fee :

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Who should attend ?

- Chief of Security
- Head's of Administration
- Entrepreneurs desirous of running and managing their own companies
- Practicing Security Safety, Fire and Disaster Management Professionals.
- Freshly retired Defence Officers/ Para Military Force/ Police officers

Course Details

- Risk Assessment.
- Industrial Security in different settings.
- Security Survey and Audit
- Aviation Security including BIS (Baggage Scanning & Interpretation).
- Security in Shopping Malls / Hotels, Hospitals and Banks.
- IEDs and Bomb threat handling.
- Fire Safety Management.
- Disaster Risk Management.
- Business Continuity Plan.
- Technology Applications in Security Management.
- Cyber Security & Data Protection
- Pandemics and Response Management
- Arms Act and Arms Licensing.
- PSAR Act 2005 HR Aspects.
- Case Studies and sharing of Best Practices.

Course Director

Brig (Retd) A K Pathak CSP, CDM & BCP, CFMS was commissioned into the Armoured Corps of the Indian Army in 1974. Had the opportunity to impart training to Post-graduate & Under graduate participants at two Army Schools of Instruction. Retired after over 35 yrs of service in the Army.

Presently, DDG (Academics) and Faculty at IISSM.

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